DOORGUARD® 6000

MULTI TALK-PATH NO TELEPHONE LINE INTERCOM SYSTEM

INSTALLATION & PROGRAMMING MANUAL

ES&P VENTURES CORP.

Engineering Services & Products

INSTALLATION MANUAL FOR DOORGUARD 6000 SYSTEM

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SYSTEM FEATURES

- ♦ Up to (4) talk paths for multiple visitor calls at the same time.
- No monthly rental bill for telephone line.
- Call Waiting with distinctive double tone.
- Distinctive double ring differentiates incoming calls from visitor calls.
- ♦ Capacity for up to 1536 Tenants.
- Dialing to Off-Premises Telephones
- ♦ Music-On-Hold Capability (Optional).
- ♦ All programming is done through system keypad.
- EEPROM Memory, retains programmed information during total power failure.
- Handsfree or Handset Option
- ◆ Two Programmable relay outputs to control door strikes, gates, cameras, etc.
- System operates with both touch tone and rotary phones.
- Connection for concierge or guard telephone.
- ♦ Adjustable Door Open period (0 99 sec.).
- ♦ Adjustable Conversation time (0 99 sec.).
- ◆ Door Open tone for both tenant and visitor.
- ♦ Warning Tone to Alert tenant that call will end in 10 seconds
- ♦ Automatic termination of call after eight seconds of dial-tone detection.
- Microphone 'Mute' feature prevents unauthorised entry using a tone generator.
- Provision for Postal Service lock included.
- Fire Alarm input will pulse open all entry doors during an emergency.
- ♦ Door timer cutoff input prevents 'tail-gating' through entrance doors.
- ♦ Variable Tenant Code length, 1, 2, 3 or 4 digits.
- Night Service feature will transfer all calls to the Guard or Manager telephone.
- One 'keyless' entry code per tenant plus five for use by building management.
- Tenant codes can be actual suite numbers or can be coded for security purposes.

1.0 INSTALLATION HINTS

- ♦ Arrangements must be made with your local telephone company for the installation of CA71A / RJ71C or equivalent telephone jacks.
- ♦ Two 16 Volt/40 VA CSA approved Class 2 power transformers are required, one for the lobby equipment, the other one is required for the telephone room equipment.
- ♦ An additional transformer is required for door strike activation. This transformer should have the necessary voltage and current rating for the door strike that is to be used (Max. 28 volts, 3 amps.).
- ♦ Transformers and remote devices such as the door strike, fire alarm and door contacts, must be wired to the system controller located in the lobby panel. A wiring channel must be provided for these devices to the rear of the lobby enclosure. Follow local building code requirements for low voltage wiring.
- ♦ If a Postal Service Lock is to be installed, arrangements must be made with the Post-Office to have the lock supplied.
- ♦ A ready made wiring harness is provided to replace the 10 wire interconnection between cabinets in the telephone room. For longer distances, such as wiring between buildings, an additional terminal block is provided . Additional 50 wire cable is required and provided as well.

2.0 SPECIAL FEATURES

2.1 Postal Service Lock

Provision for the installation of a Postal Service Lock is available on the rear of the control panel of the system enclosure. The system is pre-wired for this service.

2.2 Door Timer Cut-Off (Tailgate Prevention)

Using this feature of the entry system will require the installation of a Normally Open switch contact that closes when the entry door has been opened. A magnetic contact, as used in security systems is acceptable for this application provided that a Normally Open type is obtained.

When the electric door strike is released, the door will normally remain open for the period of time that has been programmed (see Door Timer Selection, Sec.4.5). When the door timer cut-off feature is used, the door strike will de-energise as soon as the system senses that the entry door has been opened. This will cause the door to lock when it closes regardless of the programmed time. This action will allow the door strike to be energised only as long as necessary and will prevent unauthorised entry of individuals who follow behind the visitor (tailgating).

2.3 Auxiliary Relay Activation

The system includes a Form C auxiliary relay contact that can be momentarily activated by a tone type telephone. This is done by dialing the digit 6 (tone type phones only) when the tenant is in conversation with the visitor at the entry system. This contact can be used to trigger a parking gate, elevator, secondary door or video camera.

2.4 Fire Alarm (Emergency) Input

Connection of a Normally Open alarm contact from the building fire alarm system will cause the electric door strike to pulse on and off in the event of an emergency situation. This will effectively leave the entry door unlocked for the duration of the emergency, while protecting the door strike from burning if otherwise activated continuously.

2.5 Multiple Entrances

Accommodation of multiple entrances that can communicate with different tenants **at the same time**, is a built-in feature of the DoorGuard 6000 System. Up to (4) entry systems can be interconnected without the need for additional switching equipment. Note that each entry panel must be independently powered and programmed.

2.6 Night Service

This feature is currently disabled.

The feature can be activated on custom basis.

2.7 Guard Phone

The Guard phone requires a standard tone type (DTMF) phone. The phone is connected directly to the control equipment (6000CC) via two conductors (similar to a lobby panel). In order to communicate with the tenant, the guard must enter the four digit relay number. If the talk path is busy, the guard will receive a busy tone.

To dial an off-premises telephone, dial the digit 9 first, wait for dial tone, then dial the required telephone number.

2.8 Call Waiting

The call waiting feature provides the tenant with a double tone if they are busy with an outside call. The tenant may place the outside call on hold by depressing the hook switch (or by dialing digit 3 on tone telephones) to establish communication with visitor. The tenant can switch back to the outside call by again depressing the hook switch (or by dialing digit 3).

3.0 INSTALLATION

Refer to the System Wiring Diagram

3.1 Lobby Equipment

Door strike; Connect the door strike wires to terminals D1 (+) and D2 (-) if D.C. (silent) operation is desired or to terminals D3 and D4 for A.C. (buzzing) operation. The maximum switched door strike load is 28 volts at 3 Amps. Connect door strike transformer to terminals T3 and T4. Note that the maximum door strike load that may switched through the controller is 28 volts at 3 amps.

If all you require is a dry normally open switch, it is available in between T4 and D4. Mag-lock connection is possible as well, contact factory for details.

<u>Postal lock</u>; Terminal PL is for the postal service lock. Closing of a normally open switch between terminals PL and G is required for activation. The system is pre-wired for this service but will require lock installation on the rear of the system control panel. Remove the panel plug button for the Postman's key and wire to the terminals. Mount the lock with the supplied hardware. Adjust the switch actuator for proper operation with the lock.

Tail-gating; Terminal TC is for connection of a door timer cut-off contact. A normally open contact that closes when the door has been opened will cut-off the door timer and instantly re-lock the door. This can be used to prevent "tail-gating" of unwanted visitors through the entry doors. Connect between terminals TC and G.

<u>Fire alarm</u>; Terminal FA is for connection to the building fire alarm system. A normally open Alarm Contact that closes during an alarm condition can be connected between terminals FA and G to pulse open the entry door during a fire (emergency) condition.

At this time all wiring should be double-checked for shorts and opens.

Connect 16 VAC from system transformer to terminals T1 and T2 on system controller terminal block. This transformer must not be used to power any other devices such as the door strike. The display should now be illuminated and the message DIAL CODE NUMBER will appear.

For communications, terminals R and T from the lobby unit connect to the Main Controller (6000CC) terminals marked 'lby' in the telephone room (polarity is not important).

3.2 Telephone Room Equipment

Mounting location; Mount the Main Control Cabinet (6000CC) and Auxiliary Relay Cabinet (6000AC) close to the RJ71/CA71 telephone jacks.

If cabinets are mounted adjacent to each other, wire connections between cabinets can be eliminated by using the supplied 10 and 50 conductor cables to interconnect the Main Controller to the Relay Cabinets.

Controller to first Relay Cabinet; Connect one end of the 10 conductor cable to JP2 on 6000CC (RED wire to left side) and other end to JP2 on 6000AC (RED wire to left side). Connect the supplied (1 per entrance) telephone wires from the Talk Path Selectors (TPS) located at the top positions in the first Relay Cabinet (6000AC) to the 6000CC. First (top) relay position (6000AC) to left position of 6000CC, this will be defined as channel 1. Second from top relay position in 6000AC to second from left of 6000CC (CHANNEL 2) etc.

Relay Cabinets (daisy-chain connections); If additional relay cabinets are used, connect cable from JP1 of first cabinet to JP2 of next relay cabinet (RED wire to left side on both). Connect all the Relay Cabinets (6000AC) in a daisy-chain format using the 50 conductor cables (connectors J17,J18). Plug the Relay Cards (if not factory installed) into the proper locations. Connect the system relays to the phone jacks using the necessary cables.

Dip-switch setting; Set the Relay Cabinet Dip-switch (located in the top left corner of the Relay Cabinet) to the proper setting. For Relay Cabinet #1 set to all OFF (binary 0), for Cabinet #2, set top switch to ON (binary 1), etc. Make sure the controller (6000CC) is properly (factory set) set as well. Refer to Dip-Switch Setting Diagram.

Ensure that system is Properly Grounded.

Finally, connect the 16VAC to the system. The 'Power On' indicators will illuminate in all cabinets. It is recommended to test the control equipment separately prior to connecting it to the lobby equipment. To test communications with the tenant, connect a standard tone telephone to lobby terminal. Dial the four digit Relay Number. The proper relay card indicator will illuminate and you will establish communication.

4.0 SYSTEM PROGRAMMING

All system programming is accomplished through the use of the system keypad and the display located on the lobby panel. No programming is required for the telephone room equipment. Use the supplied Directory Worksheets to generate a record of the building occupants, their suite numbers, assigned dial codes and keyless entry codes. These sheets will be required for programming and in the event that changes are to be made.

Complete the Programming Worksheet (Appendix D) that has been provided and ensure that this and the directory worksheets are given to building management when installation and programming is completed.

4.1 Programming Mode

Enter the three digit System Master Code (default is * 1 2 3) to commence a programming session. Use the 3 key on the keypad to scroll down through the programming menu or the 1 key to back up to the required function. When the required function is displayed on the screen, press the # key to execute. Follow the displayed instructions to make the necessary changes. When programming is complete, exit programming mode by pressing the * key twice.

4.2 Tenant Codes

There are two methods to enter tenant codes:

A. Manual Program; (if special codes such suite numbers are required)

B. Auto Program; (codes will match relay/line numbers)

Manual Program Method

From Programming Mode, use the 1 and 3 keys to scroll to the message:

VIEW / ENTER CODES

Press the # key to select this function. In this mode you are able to manually program any 4 digit code corresponding to the individual tenant line relays. The message:

RELAY TO REVIEW will appear. Enter 0000 to select the starting location. The display will show RELAY 0000 and a space for its code (or the previously entered code).

DoorGuard 6000

Press the # key and the flashing cursor will appear. Enter the required tenant code. If necessary use the * key to backspace. To store the code use the # key. The display will automatically step to the next relay. Repeat this procedure until all relays are programmed.

To review codes, enter a valid relay code then use the 1 and 3 keys to scroll through the list. The review mode is valid as long as the flashing cursor is off. To activate the cursor in order to modify a code, the # key must be pressed, as described previously.

Code lengths of 1 to 4 digits can be selected for the user/directory. However, four digits must always be programmed (leading zeros will be added by the system), for example:

User/Directory Code:	6	Program Code:	0006
	07 42		0007 0042
	032 622		0032 0622
	7155		7155

Press the * key when finished to return to Programming Mode.

Use the 3 key to scroll to another section, or

Press the * key again to exit Programming Mode.

Auto Program Method

From Programming Mode, use the 1 and 3 keys to scroll to the message:

AUTO PROGRAM, PRESS

Press #, the message ARE YOU SURE?, * = NO, # = YES will appear.

Pressing the # key will automatically program codes 0000 to 0999 (1000 codes) in sequence. The programming will take approximately 20 seconds and the message, PROGRAMMING PLEASE WAIT will appear. Relay 0 will be assigned to code 0000, Relay 1 will be assigned to code 0001, etc.

Press the * key to exit Programming Mode if desired.

4.3 Keyless Entry Codes

Keyless Entry Codes allow entry through the controlled doors by pressing the # key and a four digit code from the system keypad. During use, the code will not be seen on the display for security reasons.

From Programming Mode, use the 1 and 3 keys to scroll to the message:

PROGRAM KEYLESS CODES - PRESS

Press #. The message KEYLESS ENTRY, CODE # _____ will appear so that codes may be entered. Enter the desired code. Use the # key to store the code.

Press the * key when finished to return to Programming Mode.

Use the 3 key to scroll to another section, or

Press the * key again to exit Programming Mode.

Review and Delete Keyless Entry Codes

From Programming Mode, use the 1 and 3 keys to scroll to the message:

VIEW KEYLESS CODES, PRESS

Press #. The message CODE TO REVIEW ____ will appear. Enter the code to be reviewed. Use the 1 and 3 keys to scroll through the list and view the assigned codes. If a code is to be deleted, press the # key while that particular code is being displayed.

Press the * key when finished to return to Programming Mode.

Use the 3 key to scroll to another section, or

Press the * key again to exit Programming Mode.

4.4 System Master Code

The Master Code is used to allow access to Programming Mode. When the entry system is shipped from the factory, its master code is set to * 1 2 3. It is recommended that the master code be reprogrammed and the new code be inserted in the appropriate place on the Programming Worksheet. This code is only to be used when programming is necessary by the installation company or by authorised personnel.

From Programming Mode, use the 1 and 3 keys to scroll to the message:

NEW MASTER CODE, PRESS

Press #. The message MASTER CODE * 1 2 3 will appear (or whatever the present master code is). Enter a new 3 digit master code and then press the # key to store. The new master code will now be required to access the programmable functions.

Press the * key when finished to return to Programming Mode.

Use the 3 key to scroll to another section, or

Press the * key again to exit Programming Mode.

4.5 Door Timer Selection

The door open time can be selected to be from 0 to 99 seconds, (factory default is 10 seconds).

From Programming Mode, use the 1 and 3 keys to scroll to the message:

DOOR TIME, PRESS

Press #. The message DOOR OPEN TIME will appear (as well as the present door time). Enter a two digit time in seconds and press the # key to store.

Press the * key when finished to return to Programming Mode.

Use the 3 key to scroll to another section, or

Press the * key again to exit Programming Mode.

4.6 Conversation Time Selection

This function allows the setting of the conversation time between the visitor and tenant from 0 to 99 seconds, (factory default is 60 seconds).

From Programming Mode, use the 1 and 3 keys to scroll to the message:

TALK TIME, PRESS

Press #. The message ON LINE TIME will appear (as well as the present talk time). Enter a two digit time in seconds and press the # key to store.

Press the * key when finished to return to Programming Mode.

Use the 3 key to scroll to another section, or

Press the * key again to exit Programming Mode.

4.7 Off-Premises Calls

This section can be skipped if off-premises calls are not required.

This area will determine whether Pulse or Tone (DTMF) will be used for dialing to offpremises telephones. Factory default is Tone Dialing. If the outside line is Rotary (Pulse), proceed as follows:

From Programming Mode, scroll using the 1 and 3 keys to the message;

PULSE OR TONE, PRESS

Press the # key to select. Enter 00 for pulse dialing or 11 for tone dialing Press the # key to store selection

Press the * key when finished to return to Programming Mode.

Use the 3 key to scroll to another section, or

Press the * key again to exit Programming Mode.

Up to 5 telephone numbers may be dialed to off-premises locations when a telephone line is connected to the 6000CC main controller. The telephone numbers are programmed in 11 digit format to allow long distance dialing. Asterisks (*) are entered for unused leading digits in the number to be dialed, for example:

```
* (***) 555-5555 for 7 digit local calls
* (905) 555-5555 for 10 digit local calls
1 (800) 555-5555 for long distance calls
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From Programming Mode, scroll using the 1 & 3 keys to the message;

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OUTSIDE PHONE #1, PRESS # (for second number, the message OUTSIDE PHONE #2, PRESS # will appear, etc.)
```

Press the # key to select, the following message will appear;

The existing code and telephone number will be displayed if previously programmed.

Enter the 4 digit tenant code followed by the phone number, remembering to use the asterisks as shown in the above example. If the Auto Program method was used to program tenant codes (see section 4.2), codes from 0000 to 0999 are already used by the system and therefore cannot be used as off-premises dialing codes.

When the code and phone number has been entered, press the # key to store.

To delete a code and telephone number, press the # key while it is being displayed.

Press the * key when finished to return to Programming Mode. Use the 3 key to scroll to another section, or Press the * key again to exit Programming Mode.

5.0 ADJUSTMENTS

5.1 Volume Controls

The communication volume levels come factory preset for normal operation. The levels can be increased or decreased by adjusting the potentiometers located along the bottom of the system controller located behind the front display plate. Audio level from the entry system to the suite is controlled by the MIC. VOLUME control and the level from the suite to the entry system by the SPEAKER VOLUME control.

5.2 Rotary Phone Pulse Sensitivity

The telephone companies do not specify or guarantee the waveshape of the signal transmitted when the tenant dials the digit 9 from a rotary (pulse) telephone. In order to achieve best results, the DoorGuard System is furnished with a sensitivity adjustment potentiometer as well as an indicator lamp to view the incoming rotary signal (pulses).

This potentiometer is labelled PULSE SENSITIVITY on the system controller. The system sensitivity is factory preset to allow a wide range of incoming rotary signals to properly trigger the door circuit and usually will not require any adjustment. If adjustment is necessary because the door strike cannot be properly triggered, use the following procedure.

- 1. Set the PULSE SENSITIVITY control to mid position.
- 2. Call the suite telephone that does not properly trigger the door circuit from the entry system.
- 3. Observe the PULSE INDICATOR while the digit 9 is being dialled from the suite telephone. The indicator should flash distinctly every time a pulse is heard.
- 4. If the indicator barely comes on, the sensitivity is set too low. Increase the sensitivity by turning the shaft of the potentiometer clockwise 1/8th of a turn at a time until the indicator shows distinct flashing and best results are obtained.
- 5. If the indicator is on steadily, the sensitivity is set too high and the door circuit may false trigger. Turn the shaft of the potentiometer counter-clockwise to decrease the sensitivity. The sensitivity may also require reduction if the phone line is particularly loud or noisy.
- 6. NOTE: Sensitivity adjustments are not required when using tone (DTMF) type suite telephones.

APPENDIX A REGULATORY APPROVALS

IMPORTANT NOTICE

The following information is provided to the installation contractor for compliance with Industry Canada Standards.

<u>NOTICE:</u> The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The department does not guarantee that the equipment will operate to the users satisfaction.

Before installing this equipment, users should ensure that it is permissable to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

<u>CAUTION:</u> Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

The Load Number (LN) assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop which is used by the device, to prevent overloading. The termination on a loop may consist of any combination of devices subject only to the requirement that the sum of the Load Numbers of all devices does not exceed 100.

The Load Number for this Equipment is 4.0 Industry Certification No.: 1949 5630 A

SYSTEM WARRANTY

Equipment manufactured by ES&P is warranted to be free of defects in material and workmanship for a period of one (1) year from the original shipment date. ES&P will, at its option, repair or replace any equipment which it determines to be defective in material or workmanship. Equipment thought to be defective is to be shipped freight prepaid to ES&P, ES&P will prepay return freight. ES&P shall not be responsible to repair or replace equipment which has been abused, incorrectly installed, repaired by others, altered or otherwise misused or damaged in any way. Unless previously contracted by ES&P, ES&P will not assume responsibility for determining the defective or operative status at the point of installation, and will not assume liability beyond the repair or replacement of the product at our factory or authorized service centre.

INSTRUCTION TO THE U.S. USER / FCC REQUIRED INFORMATION

FCC REGULATIONS

This device has been granted a registration number by the FCC, under part 68 rules and regulations governing devices that directly connect to the telephone lines. This equipment complies with Part 68 of the FCC rules. A label on the controller housing of the DoorGuard 6000 contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

The REN is useful to determine the quantity of devices that you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you may want to contact your telephone company to determine the maximum REN for your calling area.

This equipment is designed to be connected to the telephone network or premises wiring using an RJ-71C jack which is FCC Part 68 compliant.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

Should the DoorGuard 6000 cause harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advanced notice is not practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

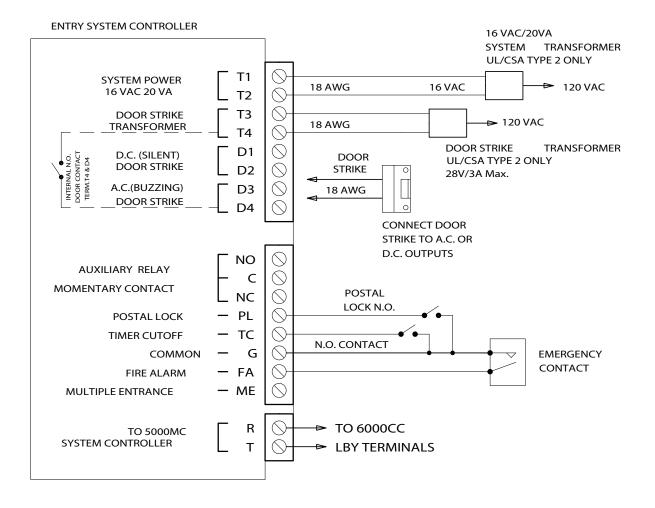
This equipment contains no user servicable parts. If you experience trouble with this equipment, please contact:

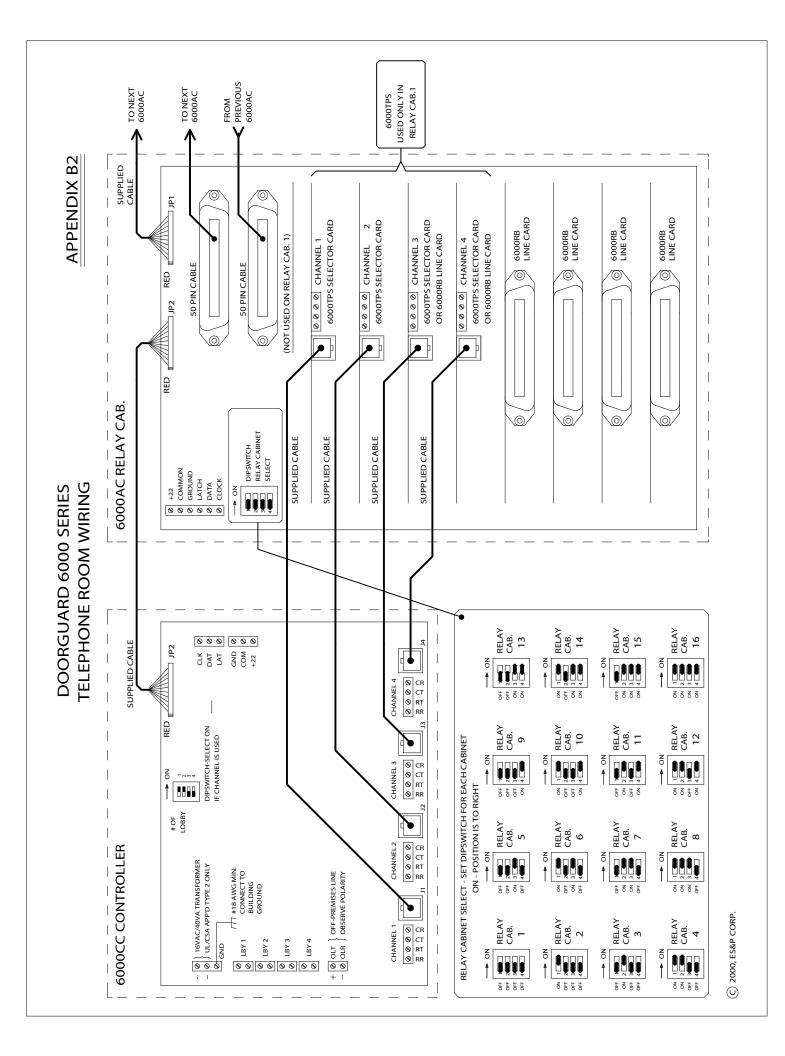
E S & P Ventures Corporation 1 Bradwick Drive, Unit 8 Concord, Ontario, Canada L4K 2T4 Tel. (905) 738-6855 Fax. (905) 738-8116

for information to obtain service or repairs. The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure the equipment is not malfunctioning.

APPENDIX B1

DOORGUARD 6000 SERIES ENTRY PANEL WIRING





APPENDIX C

CONNECTOR PIN ASSIGNMENT (RJ-71C / CA-71A / CA-79X)

RESIDENT	PIN PIN		C.O.	LINE#
TIP	1	26		1
RING	2	27		
TIP	3	28		2
RING	4	29		
TIP	5	30		3
RING	6	31		
TIP	7	32		4
RING	8	33		
TIP	9	34		5
RING	10	35		
TIP	11	36		6
RING	12	37		
TIP	13	38		7
RING	14	39		
TIP	15	40		8
RING	16	41		
TIP	17	42		9
RING	18	43		
TIP	19	44		10
RING	20	45		
TIP	21	46		11
RING	22	47		
TIP	23	48		12
RING	24	49		
	25	50		

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APPENDIX D

PROGRAMMING WORKSHEET

suilding Address:
Date of Installation:
nstallation Company:

Programming Instructions:

- A. Enter System Master Code (see #3 below) from keypad to access the programming menu.
- B. Use the 1 key to scroll up or the 3 key to scroll down the menu screen to the necessary function.
- C. Follow the displayed instructions to make the necessary changes.
- D. Exit the programming mode by pressing the * key twice.

Factory Default Programming:

FUNCTION	FACTORY DEFAULT	PROGRAMMED	SECTI	ON
1. Tenant Codes	Blank	See Worksheet		4.2
2. Keyless Entry Codes Blank		See Worksheet	4.3	
3. System Master Code * 1 2	3	*	4.4	
4. Door Open Time	10 Seconds	(1 - 99 sec.)		4.5
5. Conversation Time	60 Seconds	(1 - 99 sec.)		4.6
6. Night Service ON/OFF	* 4 5 6	Fixed		2.6
7. Off-Premises Calls	Blank, Tone	See Worksheet		4.7

DIRECTORY WORKSHEET

TENANT SUITE#	TENANT NAME	TENANT LINE RELAY #	DIAL CODE	KEYLESS ENTRY CODE

DIRECTORY WORKSHEET

TENANT	DINE	TENANT	DIAL	KEYLESS
SUITE #	TENANT NAME	LINE RELAY #	CODE	ENTRY CODE

DIRECTORY WORKSHEET

TENANT SUITE#	TENANT NAME	TENANT LINE RELAY#	DIAL CODE	KEYLESS ENTRY CODE
00112 #	12.0.000		0021	2

USER OPERATING INSTRUCTIONS

A DoorGuard Entry System has been installed in your building to provide increased security for yourself and your family. The system provides communication and entry control using your telephone.

Your visitor simply enters your code number from the directory to ring your suite. You can answer from any telephone.

A call from the lobby can be identified by its distinctive double-ring.

To permit access, dial the digit 9.

To deny access, simply hang-up.

Built-in Call Waiting Feature

A double tone will be heard if a visitor is trying to reach you while you are engaged in a conversation with the outside.

To place the outside call on hold, depress the hook switch. This will establish conversation with your visitor.

To permit access, dial 9 then depress the hook switch again to return to the original conversation.

To deny access, simply depress the hook switch again. Do not dial 9.